



Linesearch.org - 3rd Party User Guide



www.linesearch.org



1. Home Page

This is the LineSearch.org home page. The site is available for any 3rd party individual to make a free enquiry against our current members' apparatus.

To use the site you need to register as a user with a valid email address.

Once you have registered you may search straight away and receive an instant response to your enquiry.

Click here to see a list of current members.

Click here to see our Terms and Conditions.

Click here to see information from our members.

Click here to register as a new user.

Click here to log in.

The screenshot shows the LineSearch.org website interface. At the top, there is a navigation bar with links for Home, About, Contact, Terms of Use, Useful Info, and Demo, along with a 'Search Apparatus' button. A red banner indicates the user is logged in as 'admin'. The main content area features a large image of stacked pipes with the text 'All the major pipeline utilities and asset owners are members' and a link to 'Find out who our members are'. To the right, there is a 'LATEST NEWS' section with a link to 'West Midlands HAUC and HSDG Roadshow - Sept 13th and 14th 2011'. Below this, there are four small thumbnail images with labels: 'What does it do?', 'Who uses it?', 'How to use it?', and 'Our members'. Further down, there is a section for 'Having problems?' with a 'CLICK HERE' link to contact support. At the bottom, there is a 'Click here to watch an online demonstration of how to use LineSearch.org.' link and a 'Click here to watch the LineSearch demonstration' link. The footer includes a logo for 'eShopworks' and the text 'This service is brought to you by eShopworks System by eShopworks'.

Click here to view details of news, announcements and maintenance updates.

Click here to watch the LineSearch demonstration

Having problems? We can help you. CLICK HERE to send us an email

Click here to watch an online demonstration of how to use LineSearch.org.

Click here to contact us if you are any having problems.



2. Registration

Enter your details here to register. When completed and you have accepted the T&Cs you will be able to use the site and search your enquiry straight away

The screenshot shows the registration page for LineSearch.org. At the top, there are navigation links: Home, About, Contact, Terms of Use, Demo, and a Search Apparatus button. The main heading is 'Register'. Below it, a message says 'Please add your details below to use the LineSearch service.' The form includes fields for Title (a dropdown menu), First name, Last name, Company name (with a 'Select' dropdown), Address (multiple lines), Town, County (dropdown), Postcode, Email, Confirm email, Telephone, Fax, Mobile, Direct, Username, Password, and Confirm password. There is a 'Terms of Use' section with a checkbox for 'I have read and agree to the terms of use' and a 'Register' button. A footer note says 'This service is brought to you by Fisher German LLP, System by eShopworks'.

To enter your company click "select" and type in all or part of the company name to search our database of companies. If you are making an enquiry as a private householder enter "Private user" as the search criteria.

Your user name must be 7-16 characters long and only include alphanumeric characters. Your password is case specific.

You must sign up to our Terms and Conditions to be able to use the website.



3. Account Summary Page

When you have logged in this is your account summary page giving details of your search history, activities set for you by our members and personal details.

Click here to view any activities set for you by our members.

Click here to change your personal details e.g. email address or telephone number.

Click here to SEARCH.

The screenshot shows the LineSearch.org account summary page. At the top, a navigation bar includes 'User: Clare Stewart', 'IP Address: 172.16.1.157', and links for 'Account Summary', 'Personal Details', 'Search History', and 'LOGG'. Below this is a secondary navigation bar with 'Home', 'About', 'Contact', 'Terms of Use', 'Useful Info', 'Demo', and a 'Search Apparatus' button. A red banner indicates 'You are now logged in'. The main content area is divided into sections: 'Account Summary', 'Your Current Activities' (stating 'There are no outstanding activities!'), 'Search History' (listing 5 recent searches), and 'Your Account Details' (with a 'Show +' link). A 'LATEST NEWS' section on the right features an article about a roadshow. A 'Having problems?' section offers help and a link to send an email. A 'Click here to watch the LineSearch demonstration' link is also present. Callouts from the text above point to specific elements: 'You are now logged in', the 'Search Apparatus' button, the 'Full Details' links in the search history table, and the 'Show +' link in the account details section.

Click here to view brief or full details of your 5 most recent searches – a red '!' indicates an inside zone enquiry.



4. Search

User: Clare Stewart | IP Address: 172.16.1.157 | Account Summary | Personal Details | Search History | LOGOUT

LineSearch.org

Home About Contact Terms of Use Useful Info Demo Search Apparatus

Search

Click these icons for extra information. '*' denotes required fields

Location *
Enter either coordinates, a grid reference, a postcode or a street name. Only one location type needs to be completed.

X (easting) } Coord
Y (northing) }

OS Grid Reference (Landranger)
Postcode
Street name OR Town (not road number)

N : : Latitude }
W : : Longitude }

Planned works *
Please select whether your enquiry is for planned works or just an initial enquiry.

Initial Enquiry
 Planned works

Start date of work *
Please enter the date your intended work will start. This should be a valid date in the future.

Day Month Year

Type of work *
Please choose a single description within one category which best describes your intended work.

Development Projects
 Please Select

Planning Applications
 Please Select

Utility Works
 Please Select

Property Conveyance
 Please Select

Watercourses/Canals/Drainage
 Please Select

Mineral Extraction
 Please Select

Excavations Non Utility
 Please Select

Highways
 Please Select

Woodland
 Please Select

Coverage of work *
This should be the distance your work will cover (in metres) from end to end. This figure may be rounded up depending on the size of your search. The search area can be from 25 metres up to 5000 metres

Your job code or reference *
This should be a short job code or reference for your own use. Requires a minimum of three characters - limited to a maximum 100 characters

Having problems? We can help you. CLICK HERE to send us an email

Enter your search location – you need to enter only ONE of these:

- 6 figures Easting and Nothing
- OS Grid Reference – 2 letters then 6 digits
- Postcode
- Street Name OR Town

Enter your start date of works.

You may not enter today's date but if it is an emergency then enter tomorrow's date and the system will treat it as an emergency enquiry.

Select the category of work you require and from the drop down list then choose the type of work.

Enter your coverage of work for the search area – this can be from 25 metres to 5000 metres. Some work types e.g. deep mining have a minimum search distance which may override your search distance.

Enter your job code or user reference.

If it is an urgent / emergency enquiry please enter that information here also.

Click "Continue" to progress your search which will bring up the screen below.



4. Search (cont)

User: Clare Stewart | IP Address: 172.16.1.157 | Account Summary | Personal Details | Search History | LOGOUT

LineSearch.org

Home | About | Contact | Terms of Use | Useful Info | Demo | Search Apparatus

Confirm Search

Please check the enquiry details below and confirm your search location on the map.

Location	Estimated start date	Type of Work	Distance covered
Coordinates 363671 180354	21st July 2011 Initial enquiry	Woodland New planting	75m

[Amend Search](#)

Please confirm your location on the map below.

Click on the map to change location and use the change distance option below the map to amend your search until the red circle surrounds your area of work.

Check your search details – if incorrect click “Amend Search”

The red circle indicates the area covered by your search. If you wish to move it please click on the map to relocate the search circle.

Current distance: 75 (metres)

N.B. Minimum distance for this type of work 25 (metres)

Click confirm when you have confirmed the correct location.
Your results will then be displayed.

If you cannot confirm the location please click cancel.
You will be able to amend your search criteria.

If the search area is correct click “Confirm” or “Cancel” if you need to alter the search. You will then be asked to reconfirm and when you have agreed the system will search your enquiry details against the LineSearch Members database.

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4. Search (cont)

Search Results

Thank you for your enquiry: **LS-110719-FT-991-AKI**

Subject always to our standard terms and conditions, this enquiry result is valid for 28 days only from the date of enquiry and is based on the confirmed information you entered. If the location of the work changes then a further enquiry must be made. Should the work not be undertaken within 28 days of the enquiry then a further enquiry must be made.

[Search Again](#) [Print Screen](#) [Email Affected Operators](#)

<p>ENQUIRER DETAILS</p> <p>Name: Mrs Clare Stewart Company: Fisher German LLP Email: clare.stewart@fishergerman.co.uk Tel: 01530 410856</p>	<p>ENQUIRY DETAILS</p> <p>Your reference: tree planting - non urgent enquiry Your location: 363671 180354 Confirmed location: OS grid reference (363671 180354) Estimated start date: 21st July 2011 Planned works: No Type of work: Woodland - New planting Distance covered: 75 metres</p>
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This is your unique LineSearch enquiry reference number - please quote it on all correspondence.

These are the details of your search enquiry.

Having problems?
 We can help you
[CLICK HERE](#) to send us an email

You will receive an automatic email confirmation from LineSearch with these results.

IN THE ZONE OF INTEREST

Operator: **Geo Networks Limited**

Further information will be required to confirm the exact location and nature of the proposed works.

The proposed works are within 2 day(s) of starting, please call 0845 095 6910 or email geo@fishergerman.co.uk now to resolve this zone of interest enquiry.

IN AN EMERGENCY CONTACT: 0845 601 8215

The following list outlines what we need from you:

- Site contact name and number
- Location plan
- Detailed plan (minimum scale 1:2500)
- Cross sectional drawings (if available)
- Work Specification

Please either email the requested additional information and LineSearch reference to geo@fishergerman.co.uk or print this page and post to the following address(es):

Geo Networks Limited
 Fisher German LLP
 PO Box 9198

Ashby de la Zouch
 Leicestershire
 LE65 9BU

If your work is within 48 hours and you are "Inside Zone of Interest" for any of our members you will be given the relevant emergency contact details.

If your enquiry falls "Inside Zone of Interest" for any of our members you will be given their relevant contact details here for you to supply your map/plan to them. They will then check this against their mapping and advise if your work affects / does not affect their apparatus and provide mapping information as appropriate.

Please quote the LineSearch reference number on any correspondence with them.

4. Search (cont)

NOT IN THE ZONE OF INTEREST	
BOC Limited (A Member of the Linde Group)	Mainline Pipelines Limited
BP Exploration Purbeck Southampton Pipeline	Manchester Jetline Limited
BPA	Marchwood Power Ltd (Gas Pipeline)
Centrica Energy	NPower CHP Pipelines
ConocoPhillips (UK) Ltd	National Grid Gas and Electricity Transmission
ConocoPhillips Ltd Humber Refinery	Oikos Storage Limited
Coryton Energy Co Ltd (Gas Pipeline)	Premier Transmission Ltd (SNIP)
E-on UK Plc (Gas Pipelines Only)	RWEpower South Haven Gas Pipeline
Esso Petroleum Company Limited	SABIC UK Petrochemicals
FibreSpeed Limited	Scottish Power Generation
Government Pipelines & Storage System	Shell UK Ltd
HV Cables	Star Energy
INEOS Manufacturing (Scotland and TSEP)	Total UK (Finaline, Colnbrook & Colwick Pipelines)
Ineos Enterprises Limited	Wingas Storage UK Ltd

If your enquiry is "Not Inside Zone of Interest" for any of our members a list of their details will be given here.

Thank you for your enquiry, you must now contact the affected operator (s) listed above 'IN THE ZONE OF INTEREST'

Please note
The Linesearch.org system only contains information on National Grid's Transmission assets. All other National Grid or other local high pressure (above 7 bar) gas pipelines and lower pressure gas mains are not included.

For all other energy network operators' information and contact details see <http://2010.energynetworks.org/>

Please quote the Linesearch enquiry reference number in "all" correspondence

Please print this screen for your records.

- Search Again
- Print Screen
- Email Affected Operators

Click here to automatically open up your email account to email correspondence to any Inside Zone members. Your Linesearch enquiry reference number and search details will be automatically inserted into the email for you and you should then attach a map/plan of where you are working/searching against.

Click here to search another enquiry.

You may print out the details of this search for your records.

Details of this Linesearch enquiry will be stored in your search history page under this Linesearch reference number. If you have fallen Inside Zone for any member and you send your information to them, they will update the status against the search indicating whether it is "affected" or "not affected" which you will be able to see if you look at the full details of the enquiry.



5. Search History

User: Clare Stewart | IP Address: 172.16.1.157 | Account Summary | Personal Details | Search History | LOGOUT

Home | About | Contact | Terms of Use | Useful Info | Demo | Search Apparatus

Search History

Search by Reference

OR by date range
 Day | Month | Year TO Day | Month | Year **Search**

Search Listing

1 to 10 of 344 results << < 1 2 3 4 5 6 7 8 9 10 11 > >>

Enquiry number	Date	Details	
LS-110719-FT-991-AKI	19-07-2011 13:52:25	Full Details	Hide In Brief
Your Ref	Original Search	Confirmed Location	Distance Covered
tree planting - non urgent enquiry	363671 180354	363671 180354 (OS grid reference)	75m

Geo Networks Limited Distribution: Inside zone of interest / Awaiting initial paperwork

The proposed works are within 2 day(s) of starting. Please call 0845 095 6910 or email geo@fishergerman.co.uk now to resolve this zone of interest enquiry.

LS-110704-GL-599-SQO	04-07-2011 14:14:55	Full Details	Show In Brief +
LS-110630-XY-966-AYZ	30-06-2011 23:00:46	Full Details	Show In Brief +
LS-110620-AL-741-IBG	20-06-2011 08:55:07	Full Details	Show In Brief +
LS-110602-GY-184-SIO	02-06-2011 09:09:51	Full Details	Show In Brief +
LS-110517-ZI-510-WFE	17-05-2011 14:35:58	Full Details	Show In Brief +
LS-110407-TM-325-JTT	07-04-2011 17:41:37	Full Details	Show In Brief +
LS-110407-PA-586-QDV	07-04-2011 17:09:51	Full Details	Show In Brief +
LS-110331-YL-507-GXD	31-03-2011 18:05:14	Full Details	Show In Brief +
LS-110331-IW-177-EKW	31-03-2011 17:40:50	Full Details	Show In Brief +

1 to 10 of 344 results << < 1 2 3 4 5 6 7 8 9 10 11 > >>

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You may search by LineSearch reference number – please note you do not need to enter the full reference number and the “LS” part is not required – or by date range.

This LineSearch status will be updated by our members as appropriate (e.g. Not Affected letter/email sent) if you supply your enquiry information to them.